



## Happy Vibez Terms & Conditions of Hire

Thank you very much for your booking inquiry. Please view our terms and hire conditions below:

### **1. Booking and Payment**

- A £50 non-refundable deposit is required to secure all bookings.
- An additional £50 deposit is required for bookings that include balloon décor and/or backdrops (Total £100)
- The remaining balance of your booking is required to be paid 7 days before event date.
- For bookings made within 7 days of the event, full payment is required at the time of booking.

### **Accepted payment methods:**

- Bank Transfer
- Card Payment
- Cash on delivery for bookings under £150

Failure to pay the balance by the due date or upon arrival may result in cancellation.

### **2. Cancellations and Refunds**

Cancellations by the Hirer:

- Cancellations made 5 days or more before the event will receive a refund of any balance paid, excluding the deposit.
- Cancellations made less than 5 days before the event may result in partial loss of payment.

### **Cancellations by Happy Vibez:**



- If cancellation is required due to adverse weather, safety concerns, or unforeseen circumstances, Happy Vibez will offer a full refund or a rescheduled date.

### **3. Delivery, Setup, and Collection**

- The hirer must ensure safe access, adequate space, and a flat suitable surface.
- Equipment will be collected promptly at the agreed end time. Delays may result in additional charges.

### **4. Safety and Supervision**

- Continuous adult supervision is required at all times.
- No shoes, sharp objects, food, drinks, or confetti inside equipment.
- No flips, rough play, or climbing on walls or sides.
- Age and capacity limits must be followed.

#### **Soft Play & Ball Pit Rules:**

- Soft play equipment must be used only as intended.
- Ball pit balls must remain inside the ball pit or put back if fallen out from playing
- Balls must not be thrown, removed, or scattered.
- Loss or misuse may result in additional charges.

#### **Bubble House Rules:**

- No face paint, food, sharp objects, glitter, liquids, or messy products.

#### **Weather Safety:**

- Inflatables must not be used in winds exceeding 24 km/h (15 mph) or heavy rain.



## **5. Liability and Insurance**

- Happy Vibez holds Public Liability Insurance.
- The hirer accepts responsibility for supervision and correct use.
- Happy Vibez is not liable for injuries caused by misuse or lack of supervision.

## **6. Damage, Loss, or Theft**

- The hirer is responsible for loss, theft, or damage.
- Cleaning fees may apply if equipment is returned excessively dirty.

## **7. Indemnity and Waiver**

- The hirer agrees to indemnify Happy Vibez against claims arising from misuse.
- All risks associated with inflatable hire are accepted by the hirer.

## **8. Termination of Hire**

- Happy Vibez may terminate hire immediately if safety rules or payment terms are breached.

## **Agreement**

By returning the booking form, the hirer confirms agreement to these Terms & Conditions.