



Happy Vibez Terms & Conditions of Hire

Thank you very much for your booking inquiry. Please view our terms and hire conditions below:

1. Booking and Payment

- A £50 non-refundable deposit is required to secure all bookings.
- An additional £50 deposit is required for bookings that include balloon décor and/or backdrops (Total £100)
- The remaining balance of your booking is required to be paid 7 days before event date.
- For bookings made within 7 days of the event, full payment is required at the time of booking.

Accepted payment methods:

- Bank Transfer
- Card Payment
- Cash on delivery for bookings under £150

Failure to pay the balance by the due date or upon arrival may result in cancellation.

2. Cancellations and Refunds

Cancellations by the Hirer:

- Cancellations made 5 days or more before the event will receive a refund of any balance paid, excluding the deposit.
- Cancellations made less than 5 days before the event may result in partial loss of payment.

Cancellations by Happy Vibez:



- If cancellation is required due to adverse weather, safety concerns, or unforeseen circumstances, Happy Vibez will offer a full refund or a rescheduled date.

3. Delivery, Setup, and Collection

- The hirer must ensure safe access, adequate space, and a flat suitable surface.
- Equipment will be collected promptly at the agreed end time. Delays may result in additional charges.

4. Safety and Supervision

- Continuous adult supervision is required at all times.
- No shoes, sharp objects, food, drinks, or confetti inside equipment.
- No flips, rough play, or climbing on walls or sides.
- Age and capacity limits must be followed.

Soft Play & Ball Pit Rules:

- Soft play equipment must be used only as intended.
- Ball pit balls must remain inside the ball pit or put back if fallen out from playing
- Balls must not be thrown, removed, or scattered.
- Loss or misuse may result in additional charges.

Bubble House Rules:

- No face paint, food, sharp objects, glitter, liquids, or messy products.

Weather Safety:

- Inflatables must not be used in winds exceeding 24 km/h (15 mph) or heavy rain.



5. Liability and Insurance

- Happy Vibez holds Public Liability Insurance.
- The hirer accepts responsibility for supervision and correct use.
- Happy Vibez is not liable for injuries caused by misuse or lack of supervision.

6. Damage, Loss, or Theft

- The hirer is responsible for loss, theft, or damage.
- Cleaning fees may apply if equipment is returned excessively dirty.

7. Indemnity and Waiver

- The hirer agrees to indemnify Happy Vibez against claims arising from misuse.
- All risks associated with inflatable hire are accepted by the hirer.

8. Termination of Hire

- Happy Vibez may terminate hire immediately if safety rules or payment terms are breached.

Agreement

By returning the booking form, the hirer confirms agreement to these Terms & Conditions.