



Happy Vibez Bubble House, Bouncy Castle, and Inflatable Equipment Hire – Terms and Agreement

1. Booking and Payment

- A **deposit** payment of £30 is required for bookings under £100 & £50 for bookings over, to confirm your booking date. The remaining balance must be paid 7 Days before your booking date, if the event falls less than 7 days full payment would be required.
 - Payment methods accepted:
 - ✓ Bank Transfer
 - ✓ PayPal / Card Payment
 - Failure to pay the balance before or upon arrival of the event may result in cancellation.
 - Late bookings (within 48 hours of the event) may require full payment upfront.
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2. Cancellations and Refunds

- **Cancellations by Hirer:**
- Cancellations made at least 5 days before the booking date are eligible for a full refund of any balance paid (excluding deposit).
- Cancellations made less than 5 days before the booking may result in a partial or full charge.

Cancellations by Happy Vibez:

- If we need to cancel due to **adverse weather** (high winds, heavy rain) or other unforeseen circumstances, we will offer a **full reschedule** or refund.
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3. Delivery, Setup, and Collection

- **Delivery and Setup:**
 - Delivery will occur at least **30-60 minutes before** the start time to allow for safe setup and inspection.
 - The hirer is responsible for ensuring adequate space, safe access, and a flat surface for setup.
 - **Collection:**
 - Collection will occur promptly at the agreed end time. Delays beyond this time may result in additional charges.
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4. Safety and Supervision

- **Supervision:**
 - The hirer is responsible for providing **constant adult supervision** for all inflatable equipment.



- Supervisors should ensure compliance with safety guidelines to prevent injury.
 - **General Safety Rules:**
 - ✓ No shoes, sharp objects, food, drinks, or confetti allowed inside the inflatables.
 - ✓ No flips, rough play, or climbing on the walls or sides.
 - ✓ Age and capacity limits must be adhered to at all times.
 - **Bubble House-Specific Rules:**
 - 🚫 Do not exceed the recommended number of participants.
 - 🚫 No face paint, glitter, or liquids inside the bubble house.
 - **Weather Precautions:**
 - If wind speeds exceed **24 km/h (15 mph)** or heavy rain occurs, the inflatable must be deflated and use discontinued immediately.
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5. Liability and Insurance

- Happy Vibez carries **Public Liability Insurance** to cover accidents and damages caused by equipment malfunction.
 - **Hirer Responsibility:**
 - The hirer assumes full responsibility for supervising the equipment and preventing misuse.
 - Happy Vibez is **not liable** for injuries, damages, or losses resulting from improper use, lack of supervision, or failure to adhere to safety guidelines.
 - **Damage to Equipment:**
 - Any damage caused by misuse or negligence will result in additional repair or replacement fees.
 - If equipment is returned very dirty, muddy, or badly soiled, the hirer will be charged an additional cleaning fee to cover the cost of cleaning.
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6. Weather Policy

- **Adverse Weather Conditions:**
 - Inflatables cannot be operated in winds exceeding **24 km/h (15 mph)** or during heavy rain.
 - Happy Vibez reserves the right to cancel, reschedule, or terminate the hire in the event of unsafe weather conditions.
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7. Damage and Loss

- The hirer is responsible for any loss, theft, or damage to the equipment during the hire period.



- Any deliberate damage or misuse resulting in equipment malfunction may result in additional charges.
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8. Indemnity and Waiver

- The hirer agrees to **indemnify and hold harmless** Happy Vibez from any claims, damages, or expenses arising from deliberate misuse use of the equipment.
 - By signing this agreement, the hirer acknowledges and accepts all risks associated with the use of inflatables and agrees to follow safety guidelines provided.
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9. Termination of Hire

- Happy Vibez reserves the right to **terminate the hire without notice** if:
 - ! Safety guidelines are not followed.
 - ! Equipment is being misused.
 - ! Payment terms are not honored.
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10. Special Requirements

- **Ground Surface:**
 - Grass, artificial turf, or indoor setups are preferred. Hardstanding surfaces may require additional securing.
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Please return our booking form to acknowledge agreement of our terms